



Automatic Payment Authorization

I authorize Newport Utilities (NU) and the bank information provided to initiate entries to my chosen bank account or credit card on the billing statement due date or the next business day. This authority will remain in effect until I notify NU to cancel it.

Cancel notification methods include: Self-Help via SmartHub app, SecurePayments [(855) 939-3560], www.newportutilities.com and logging in to SmartHub web, by contacting NU Customer Service [(423) 625-2800], or in person at NU's main office (170 Cope Blvd., Newport, TN 37821).

Office Hours are:

Phones	7:30 - 4:30 (Mon-Thurs) 7:30 - 4:00 (Fri)
Lobby	8:30 - 4:00 (Tues-Thurs)
Drive-Thru	8:00 - 4:30 (Mon-Thurs)

I understand that NU will require at least two business days prior to my due date to cancel a scheduled AutoPay draft.

Once signed up for AutoPay, the bill will say DO NOT PAY. The amount due shown on bill will be automatically drafted from my bank account on the DUE DATE shown on bill (or the next business day). I have up to 60 days following the issuance of my bank statement to dispute any amount of erroneous charge(s).

Customer Name Customer Signature

Date Bank Name

Bank Routing # Bank Account #

Checking Personal Business

Card Number Expiration Date

NU Account #:

By checking this box, I agree and understand that by signing the Electronic Signature Acknowledgment and Consent Form, that all electronic signatures are the legal equivalent of my manual/handwritten signature and I consent to be legally bound to this agreement. I further agree my signature on this document is as valid as if I signed the document in writing. This is to be used in conjunction with the use of electronic signatures on all forms regarding any and all future documentation with a signature requirement, should I elect to have signed electronically.