



Notification of Water Tank Maintenance



Newport Utilities (NU) will be conducting scheduled maintenance on the Castle Heights Water Tank (located off of Castle Heights Drive). NU is renovating the interior of the tank (effective September 15th, 2026). The scheduled service will take approximately 3 weeks for complete restoration.

Areas affected include:

- Castle Heights
- Missionary Ridge Road
- Parts of Sierra Road (*including Autumn Leaf Road and Autumn Breeze Road*)

Water tank maintenance is necessary to ensure that the tank and its contents remain clean and safe. Although water will remain safe during this process, customers may encounter the following conditions during the maintenance period:

- A temporary drop in water pressure to your residence or place of business
- Rusty/brown/cloudy water (*These conditions will subside after tank is returned to service*)
- *Tip:* Avoid doing laundry if water discoloration is present

If water discoloration becomes an issue during this period:

- Open a cold-water faucet and let water flow until clear.
 - When available, use an outside spigot.

Please contact NU Customer Service if you have any concerns:

☎ (423)625-2800 option 1, then option 5

✉ CustomerService@NewportUtilities.com

🌐 NewportUtilities.com