



Notification of Water Tank Maintenance



Newport Utilities (NU) will be conducting scheduled maintenance on the **Clevenger Water Tank** (located off Raines Road). NU plans on removing the tank from service on **Monday, April 28th, 2025** - the interior renovation will take approximately 35 days to complete. NU currently has two tanks at this location; one will remain in service during the renovation.

Areas Affected Include:

- Raines Rd
- West 25/70
- Carson Springs Rd

Water tank maintenance is necessary to ensure that the tank and its contents remain clean and safe. Although water will remain safe during this process, customers may encounter the following conditions during the maintenance period:

- A temporary drop in water pressure to your residence or place of business
- Rusty, brown, or cloudy water (*Conditions will subside after the tank is returned to service*)

*Tip: Avoid doing laundry during maintenance if water discoloration is present.

If water discoloration becomes an issue during this period:

- Open a cold-water facet and let water flow until clear.
 - *When available, use an outside spigot.*

Please contact NU Customer Service if you have any concerns:

- ☎ (423) 625-2800 option 1, then option 5
- ✉ CustomerService@NewportUtilities.com
- 💻 NewportUtilities.com
- 📱 SmartHub App