



# HOW PREPAY WORKS



## SIGN UP

**The Setup Process is Easy:**  
Speak to one of our Customer Service Representatives to set up the Prepaid Meter billing option at your residence.



## LOAD FUNDS

Select an amount to deposit into your account to begin your service.

\*A \$50 minimum opening balance is required.



## GET ALERTS

When your account balance gets low, we will notify you by email or phone call to remind you to reload your account.



## RELOAD

Conveniently reload your account using the SmartHub application with debit or credit card, or cash at the kiosk, whenever it is convenient for you.