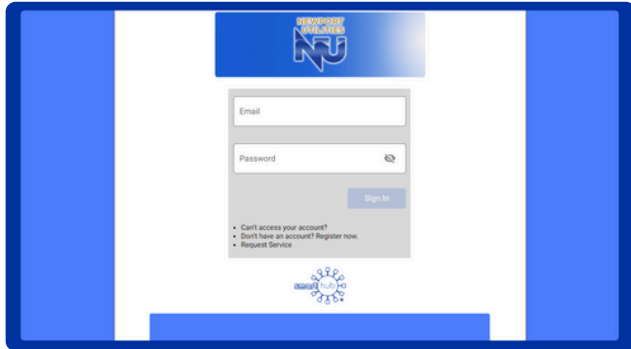




HOW TO MANAGE NU NOTIFICATIONS ON SMARTHUB



Log in to your NU SmartHub Account

<https://newportutilities.smarthub.coop/ui/#/login>

[Don't Have an Account? Register Now](#)

SETTINGS

Billing Address Information

Contact Methods

Manage Notifications

Paperless Billing

Registered Accounts

Security

Stored Payment Accounts

Go to Settings → Manage Notifications

MANAGE NOTIFICATIONS

Use this page to sign up for notifications about activity on your billing account.

[Display Options \(Advanced Mode\)](#)

Billing

Marketing Marketing

Miscellaneous

Service

Usage

Work Management

Select the Dropdown Category
that you would like to manage

Alert Type	Description	Text Message	Email	Voice Message
Billing	These are notifications in regards to your Regional Workshop account.	Text Message Add Phone in Contact Methods	Email marlysmontroe@ns...	Voice Message 555-555-5555
Miscellaneous	Miscellaneous Settings	Text Message Add Phone in Contact Methods	Email marlysmontroe@ns...	Voice Message
On Demand	We want to keep you informed of the latest happenings at your utility.	Text Message Add Phone in Contact Methods	Email marlysmontroe@ns...	Voice Message 555-555-5555

Manage your Text, Email, and Voice

by selecting the dropdown menu under each contact method (🔴) and choosing your contact information for the notifications you would like to receive

To Update Phone & Email Information:

1. Go to [Contact Methods](#)

2. Select [Add Email](#) or [Add Phone](#)

3. Verify your enrollment under “Status”