



# NEW CONSTRUCTION

## WHAT YOU'LL NEED

### 1. NU New Service Forms

- | <u>Residential:</u> | <u>Commercial:</u>   |
|---------------------|----------------------|
| → Application       | → Application        |
| → Questionnaire     | → Questionnaire      |
|                     | → Guaranty Agreement |
|                     | → Deposit Policy     |

### 2. Two Forms of Identification

Accepted Documents: Drivers License, Birth Certificate, SS Card, Government Issued ID, Passport, Permanent Resident Card

### 3. Zoning Permit

→ [Learn More](#)

\*All Cocke Co. residences outside of city limits need a Zoning Permit.

### 4. Building Permit

\*Contact your county Building/Zoning Office.

\*All City of Newport, Jefferson Co., Greene Co., & Sevier Co. residences need a Building Permit.

### 5. Development Permit

Property Assessor (423) 623-7024

### 6. New 911 Address (Verified)

- Cocke County (423) 623-6176  
Jefferson County (865) 475-4911  
Sevier County (865) 428-0310

### 7. Septic Application/Verification

→ [Learn More](#)

- Jefferson Environmental (865) 397-2823  
Sevier County Health (865) 429-1766

### 8. Property Ownership Verification

→ [Learn More](#)

### 9. Pre-Construction Meeting with NU

\*If desired, for Residential & Small-Scale commercial builds. Large-Scale Pre-Construction meeting **required**.



## CONTACT US

### Newport Utilities

170 Cope Blvd.  
Newport, TN 37821

**(423) 625-2800**

[CustomerService@NewportUtilities.com](mailto:CustomerService@NewportUtilities.com)

[NewportUtilities.com](http://NewportUtilities.com)



Revised October 2024

## INFORMATION & FEES

### Questions?

NU Staking (423) 625-2818  
NU Construction (423) 625-2800 opt. 5

# DEPOSITS & FEES

## Application Fees

**Residential: \$130 Commercial: \$250**

### Electric Deposits & Fees

#### Deposits:

Residential Dwelling **\$300.00\***  
 Additions **\$50.00**

\*Barn, pump, garage, pole, etc.

Commercial Deposit Options **See document**

#### New Service Fees:

Residential Dwelling **\$130.00**  
 Commercial Building **\$250.00**

\*Non-refundable

#### Connection Fee:

Connection At the Meter **\$50.00**

#### Construction Fee:

**100% of cost**

\*Site visit **required** for quote.

#### Right-of-Way Easement Filing Fee: **\$12.00**

\*Deposit may be lowered or waived based on soft credit check.

### Water Deposits & Fees

	Inside City Limits	Outside City Limits*
<b>3/4" Water Tap</b>	<b>\$750</b>	<b>\$1000</b>
<b>3/4" Split Tap</b>	<b>\$600</b>	<b>\$800</b>
<b>Connection Fee</b>	<b>\$25</b>	<b>\$25</b>
<b>Spot Tap Service Fee</b>	<b>\$60</b>	<b>\$60</b>

\*If service is available.

### Wastewater Deposits & Fees

	Inside City Limits	Outside City Limits*
<b>4" Gravity Tap</b> <small>*Includes 30' of service line to property line</small>	<b>\$750</b> <small>Plus cost of road crossing</small>	<b>\$1000</b>
<b>6" Tap+</b> <small>*Includes 30' of service line to property line</small>	<b>\$1500</b> <small>Plus cost of road crossing</small>	<b>\$1500</b>
<b>E-1 Pump Tap</b>	<b>\$1500</b>	
<b>E-1 Pump Only</b>		<b>\$4000</b>
<b>Tap Connection</b>	<b>\$25</b>	<b>\$25</b>
<b>Inspection Fee</b>	<b>\$10</b>	<b>\$10</b>
<b>Spot Tap Service Fee</b>	<b>\$60</b>	<b>\$60</b>

\*If service is available. + Larger tap charged at cost; charge cannot be less than current rates.

# FREQUENTLY ASKED QUESTIONS

- **Are Pre-Construction appointments required?**
  - No, not for residential and small construction. Appointments **are** required for large construction.
- **Can I live in the residence prior to final inspection approval?**
  - No, occupancy is prohibited before final inspection approval.
- **Where do I purchase & schedule a State Inspection?**
  - [www.core.tn.gov](http://www.core.tn.gov)
    - Note: Schedule inspection 72 hours in advance.
- **How long do inspection permits last?**
  - 2 years from date of issuance
  - \*Service release can be extended.
- **How long after passed inspection until I can expect to have service?**
  - Approx. 10 business days
- **Do I have to have an anchor decal for my mobile home?**
  - Yes, all mobile homes require an anchor decal from a licensed installer to be affixed inside the electrical panel box cover before electric can be authorized.
- **How do I know where my meter will go?**
  - NU Staking Technicians must survey the location for your water and electric meter base after fees are paid.
- **Who is responsible for setting my service pole?**
  - The customer is responsible for setting their service pole for a mobile home, temporary service pole, or underground pedestal.
- **What are my estimated costs for a power pole/line?**
  - Line Cost Per Foot: \$20-\$25/ft
  - Overall Cost = cost of materials needed to build the power pole + line
    - Additional costs to be determined by Staking.
  - Additional Possible Costs:
    - Tree trimming (customer-assumed)
    - Ditch digging (customer-assumed)

## • Who is responsible for tree-trimming around power lines?

- The customer is responsible for:
  - Trimming trees before a pole/line can be set
  - Maintaining a 15' clearance on either side of a pole for maintenance
    - After service has been established, NU will be responsible for maintaining the primary line- customer is always responsible for maintaining the service line (to house).

## • What does my location need to ensure my power pole is properly maintained?

- NU **does not build** power lines that are maintenance/repair inaccessible. Power pole/line maintenance requires a permanently maintained surface (driveway, road, etc.) for long-term maintenance.

## • How much does an Outdoor Light cost?

- **Light Only:** \$50 for a 3-year contract (contract required)
  - This only includes the light, which will be installed on a pre-existing NU-owned pole.
- **Light + Pole:** \$150 for 3-year contract (contract required)
  - Pole will be set and light installed

## • Who can install water taps?

- A Newport Utilities employee **only**.

## • Where can I find answers to my Water and Wastewater questions?

- **Water FAQs:** <https://newportutilities.com/wp-content/uploads/Water-Service-FAQs.pdf>
- **Wastewater FAQs:** <https://newportutilities.com/wp-content/uploads/Sewer-Service-FAQs.pdf>

## • Where can I find NU's Water Quality report?

- On our website under [Services](#) > [Water](#) > Water Quality Report

## DIAGRAMS

- Power Ownership Guide
- Tree Trimming Diagram
- Requirements for Underground Residential
- Overhead Residential and Non-Residential Guidelines
- Single Phase Meter Center Diagram
- Overhead Temporary Service Diagram
- Underground Temporary Service Diagram
- Mobile Home Meter Pole Diagram

## HELPFUL LINKS

- Service Practice Policies
- Payment Options