



NEW CONSTRUCTION

WHAT YOU'LL NEED

1. NU New Service Forms

- | <u>Residential:</u> | <u>Commercial:</u> |
|---------------------|----------------------|
| → Application | → Application |
| → Questionnaire | → Questionnaire |
| | → Guaranty Agreement |
| | → Deposit Policy |

2. Two Forms of Identification

Accepted Documents: Drivers License, Birth Certificate, SS Card, Government Issued ID, Passport, Permanent Resident Card

3. Zoning Permit

→ [Learn More](#)

*All Cocke Co. residences outside of city limits need a Zoning Permit.

4. Building Permit

*Contact your county Building/Zoning Office.

*All City of Newport, Jefferson Co., Greene Co., & Sevier Co. residences need a Building Permit.

5. Development Permit

Property Assessor (423) 623-7024

6. New 911 Address (Verified)

Cocke County (423) 623-6176
Jefferson County (865) 475-4911
Sevier County (865) 428-0310

7. Septic Application/Verification

→ [Learn More](#)

Jefferson Environmental (865) 397-2823
Sevier County Health (865) 429-1766

8. Property Ownership Verification

→ [Learn More](#)

9. Pre-Construction Meeting with NU

*If desired, for Residential & Small-Scale commercial builds. Large-Scale Pre-Construction meeting **required**.



CONTACT US

Newport Utilities

170 Cope Blvd.
Newport, TN 37821

(423) 625-2800

CustomerService@NewportUtilities.com

NewportUtilities.com



DEPOSITS & FEES

Application Fees

Residential: \$130 Commercial: \$250

Electric Deposits & Fees

Deposits:

Residential Dwelling **\$300.00***
 Additions **\$50.00**

*Barn, pump, garage, pole, etc.

Commercial Deposit Options **See document**

New Service Fees:

Residential Dwelling **\$130.00**
 Commercial Building **\$250.00**

*Non-refundable

Connection Fee:

At the Meter **\$50.00**
 At the Pole **\$100.00**

Construction Fee:

100% of cost

*Site visit **required** for quote.

Service Fee:

\$60.00

Right-of-Way Easement Filing Fee: \$12.00

*Deposit may be lowered or waived based on soft credit check.

Water Deposits & Fees

	Inside City Limits	Outside City Limits*
3/4" Water Tap	\$750	\$1000
3/4" Split Tap	\$600	\$800
Connection Fee	\$25	\$25
Surveying Service Fee	\$60	\$60

*If service is available.

Wastewater Deposits & Fees

	Inside City Limits	Outside City Limits*
4" Gravity Tap <small>*Includes 30' of service line to property line</small>	\$750 <small>Plus cost of road crossing</small>	\$1000
6" Tap[†] <small>*Includes 30' of service line to property line</small>	\$1500 <small>Plus cost of road crossing</small>	\$1500
E-1 Pump Tap	\$1500	
E-1 Pump Only		\$4000
Tap Connection	\$25	\$25
Inspection Fee	\$10	\$10
Service Fee + Quote	\$60	\$60

*If service is available.

[†] Larger tap charged at cost; charge cannot be less than current rates.

FREQUENTLY ASKED QUESTIONS

• Are Pre-Construction appointments required?

- No, not for residential and small construction. Appointments **are** required for large construction.

• Can I live in the residence prior to final inspection approval?

- No, occupancy is prohibited before final inspection approval.

• Where do I purchase & schedule a State Inspection?

- www.core.tn.gov
 - Note: Schedule inspection 72 hours in advance.

• How long do inspection permits last?

- 2 years from date of issuance
- *Service release can be extended.

• How long after passed inspection until I can expect to have service?

- Approx. 10 business days

• Do I have to have an anchor decal for my mobile home?

- Yes, all mobile homes require an anchor decal from a licensed installer to be affixed inside the electrical panel box cover before electric can be authorized.

• How do I know where my meter will go?

- NU Staking Technicians must survey the location for your water and electric meter base after fees are paid.

• Who is responsible for setting my service pole?

- The customer is responsible for setting their service pole for a mobile home, temporary service pole, or underground pedestal.

• Who can install water taps?

- A Newport Utilities employee only.

• Who is responsible for tree-trimming around power lines?

- The customer is responsible for:
 - Trimming trees before a pole/line can be set
 - Maintaining a 15' clearance on either side of a pole for maintenance
 - After service has been established, NU will be responsible for maintaining the primary line- customer is always responsible for maintaining the service line (to house).

• What are my estimated costs for a power pole/line?

- Line Cost Per Foot: \$20-\$25/ft
- Overall Cost = cost of materials needed to build the power pole + line
 - Additional costs to be determined by Staking.
- Additional Possible Costs:
 - Tree trimming (customer-assumed)
 - Ditch digging (customer-assumed)

• What does my location need to ensure my power pole is properly maintained?

- NU **does not build** power lines that are maintenance/repair inaccessible. Power pole/line maintenance requires a permanently maintained surface (driveway, road, etc.) for long-term maintenance.

• How much does an Outdoor Light cost?

- **Light Only:** \$50 for a 3-year contract (contract required)
 - This only includes the light, which will be installed on a pre-existing NU-owned pole.
- **Light + Pole:** \$150 for 3-year contract (contract required)
 - Pole will be set and light installed

DIAGRAMS

- Power Ownership Guide
- Tree Trimming Diagram
- Requirements for Underground Residential
- Overhead Residential and Non-Residential Guidelines
- Single Phase Meter Center Diagram
- Overhead Temporary Service Diagram
- Underground Temporary Service Diagram
- Mobile Home Meter Pole Diagram

HELPFUL LINKS

- Service Practice Policies
- Payment Options