



Phone System Directory



Main Line:
(423) 625-2800

Option 1: Customer Service Options

- Option 1: Report an Outage (*at your service address*)
- Option 2: Report an Outage (*not at your service address*)
- Option 3: New Construction
- Option 4: Staking
- Option 5: Speak to a Customer Service Representative
- Option 6: Electrician Changeover

Option 2: NUConnect

- Option 2: Report an Issue
- Option 3: Customer Support, Sales, & Inquiries

Option 3: Make a Secure Payment

Option 4: Dial by Name

Option 5: Hear Business Hours